

B YXna YXg]g

B YXna YXg]gUcbY  
g]cdzk Y!VUgYXZbc!Wg  
I YGCI I VY

*Frequently Asked Questions*

=XcbM\ Uj YUWa di Hf!\ ck  
wo =i gYnei f]bZcfa U]cbE  
Mci Wb UWWeg'h Y]bZcfa U]cb  
bYMX'hc h Y=bHfbYi'G W



'cb'a YX]W]cbg"H Yf)  
UFYgYj YfU'hdYg'cZdfc[ fUa g

i DU]Ybh5 gg]g]bWYDfc[ fUa g  
...fD5Dd]! CZZfYX'Vmih Y'Xfi [  
a Ubi ZUM fYf'gzh YgYdfc[ fUa g  
dfcj ]XY'a YX]W]bYzi g U`mU]hbc  
Wgzh'c'dYcd`Yk \c`ei U]Zi

i

XcYg'bchbYX'UdfYgW]dh]cbI  
H\ YfYUFYbc'dfc[ fUa g'hU]k ]``  
Wj Yf'h YgYa YX]W]cbg'U]h]g'  
ha Y

< ck Wb:=g][ b i d Zcf'nei f  
dfc[ fUa E  
B YXna YXg]g'bchUdfc[ fUa `Vi h  
Ugc i fW'cZh Y]bZcfa U]cb'nei`  
bYX'hc `UbXUdfc[ fUa `hU]k ]``  
\Yd'nei ``

K cff]YX  
U]ci h\ck `hc'dUm]Zcf  
a YX]W]bYE

B YXna YXg'Wb`\Yd`

k k k "bYXna YXg'Wa

H\Y|bZcfa U|cb`U  
BYYXna YXg]gUk Ung  
U U`UWYU|bc`Wd

H: UbX\Ydž[ c'hc'hYk YvghY.  
k k k'bYYXna YXg'Wa